

Junk Pickup Program

Frequently Asked Questions

	Single-family homes Residences that receive garbage collection in carts.	Apartments and Condominiums Residences that have communal garbage dumpster service.						
How does the junk pickup program work?	<p>Make an appointment, set out your junk, and we'll pick up. Each pickup includes up to three large items.</p> <p>Residents can schedule a free junk pickup appointment by calling their recycling collection company.</p> <p>Junk pickups are scheduled on the same day of the week as the customer's normal recycling collection, but may occur at a different time of day.</p>	Residents may contact their property manager or call GreenTeam of San Jose at (408) 282-4400 to schedule free junk pickups.						
How do I schedule a junk pickup?	<p>Residents can schedule a junk pickup by calling their recycling collection company. To look up your recycling collection company, please use the Residential Collection Company Lookup (www.sjenvironment.org/lookup) or see the table below:</p> <table><tr><th>Neighborhood Areas</th><th>Recycling Company</th></tr><tr><td>Downtown, north, east, and south San José</td><td>California Waste Solutions (408) 213-7800</td></tr><tr><td>West San José</td><td>GreenTeam of San Jose (408) 282-4400</td></tr></table>	Neighborhood Areas	Recycling Company	Downtown, north, east, and south San José	California Waste Solutions (408) 213-7800	West San José	GreenTeam of San Jose (408) 282-4400	Residents may contact their property managers or call GreenTeam of San Jose at (408) 282-4400.
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When can I use junk pickup?	Residents can schedule a free junk pickup at any time during the year.
Can I schedule a junk pickup online?	No, junk pickup appointments can only be scheduled by calling your recycling collection company.
How many times per year can I use the junk pickup program?	There are no restrictions on the number of junk pickups.
What items are included in the junk pickup program?	<p>The most common large items include:</p> <ul style="list-style-type: none"> • Furniture: mattresses, sofas, tables, high chairs • Appliances: washers, stoves, hot water heaters, TVs and computer monitors, refrigerators, toilets • Recreational items: basketball hoops, treadmills and exercise equipment, bikes, bulky toys, BBQs, pool tables, plastic pools and covers, ping pong tables • Other: carpet and carpet padding, bundles of wood <p>All pickup items must be generated at the home requesting the junk pickup. For more information and exceptions, please refer to the list of eligible items.</p>
What items are <u>not</u> included in the junk pickup program?	<p>Some items not eligible include:</p> <ul style="list-style-type: none"> • Construction debris • Mirrors • Glass windows. Frames without glass and screens are acceptable. • Household hazardous waste (HHW), such as pressurized tanks and more. To schedule a convenient and free drop-off for HHW items, visit www.hhw.org or call 408-299-7300.